

RYOHIN KEIKAKU CO., LTD. 2014

Summary of Business

Mujirushi Ryohin, established in 1980 as a private brand of The Seiyu with 40 products, has grown into a brand carrying 7,000 products present day. Since its independence from The Seiyu Ltd. in 1989, Ryohin Keikaku Co., Ltd. has been developing and supplying consumer driven daily necessities including clothing, household goods and food. The company's basic principle is to develop new, simple products at reasonable prices by making the best



use of the materials while considering environmental issues. Ryohin Keikaku has been steadily developing its design concept, and the popularity of its products sold under the MUJI brand is spreading worldwide as a global trend originating in Japan.

Product Development

MUJI's basic principle of product development has never changed in relation to three core principles:

- 1. Selection of materials
- 2. Streamlining of processes
- 3. Simplification of packaging. MUJI has continued to produce items of quality by reviewing the basic essence of products. MUJI aims to provide rational satisfaction to customers by saying "this will do" rather than "this is what I want"; both quality and price are acceptable on balance. By lowering the extent of the reconciliation and/or discontent of customers, MUJI can realize products that inspire consumer confidence.

Distribution Channels

In Japan, MUJI runs 269 MUJI stores and 116 licensed stores (general licensed stores and The Seiyu); 385 stores in total. Our products are also distributed through Family Mart stores and MUJI comKIOSK which are operated by JR East Retail Net Co., Ltd. MUJI has also expanded overseas: in total there are 255 overseas stores spanning 24 countries/ regions including the United Kingdom, France, and Hong Kong.

Information and Distribution Systems

Our information system ensures the escalation of management reform. Our single item administration can track with precise accuracy the movement of even a single pen throughout the country. Moreover, we have introduced a business process support system for better decision-making in relation to customer information, automatic ordering systems. Our physical distribution system has been established logistically to encompass every aspect from merchandise procurement to outlet supply (to ensure stable supply of products), reduction of physical distribution cost, aggregation and transmission of product distribution information, and improvement of stores' efficiency.

MUJI Concept

"Lower price for a reason." This phrase encapsulates how we can provide our MUJI products at lower prices. We launched our MUJI brand by designing and developing products that might almost be regarded as substandard if based on traditional criteria, although they are of course actually of good quality. MUJI's natural and simple design proposes rational lifestyles for today's world. There is a reason why MUJI can provide such good quality products at lower prices; 30 years since the launch, with focus on product development, we are endeavoring to develop products which clearly convey the development perspective, using the catchphrase, "Naruhodo(Indeed) MUJI".

Selection of materials

Tasty and healthy foods. Comfortable clothing. Household goods that are, above all, easy to use. For Ryohin Keikaku, the materials we use to make such products are of the utmost importance; consequently, considerable attention is given to their selection. We search worldwide for the most suitable raw materials. We use many industrial materials as well as materials discarded by others because of their appearance — items that can be acquired in bulk at low cost. The overriding selection criteria is always quality. These activities underpin our ability to create low-priced, high-quality products.



Streamlining processes

The processes by which each product is manufactured are subjected to careful scrutiny at MUJI. Processes that have no bearing on a product's quality such as sorting, sizing, and polishing are eliminated, leaving only those processes that are truly necessary. Even items that have been discarded because they do not meet certain standards of size and appearance are turned into products for sale. Focusing on true quality, MUJI's manufacturing processes eliminate waste and reduce costs.

Simplification of packaging

When packaging products, Ryohin Keikaku seeks not to adorn them but rather to highlight their natural colors and shapes. For this reason, we use bulk packaging and place products in plain, uniform containers. Faithful to our philosophy of simplicity, this approach is also keeps with our policy of conserving resources and reducing waste. Thus, all MUJI products appear on store shelves in simple packaging bearing only product-related information and a price tag.

Sales Data

Sales Breakdown by Product Line Others 2,573 (1.5%) Apparel 60,650 (34.4%) Household goods 95,849 (54.3%) Total 176,405

Sales Breakdown by Type of Sales (Millions of Yen) Internet store 12,446 (7.1%) Whole sale 27,430 (15.5%) Directly managed stores 121,029 (88.6%)

Total 176,405

Number of items

Apparel	2,040
Household goods	4,663
Food	629
Total	7,332

The History of MUJI

1980	Dec	MUJI sales corners are established	as a private brand of
		The Seiyu with an original lineup of	9 household products
1983	Jun	and 31 foods. Opens the first directly managed store	
1000	oun	Mujirushi Ryohin Aoyama (103 m²).	無印良品
1985	Sep	Mujirushi Ryohin Division is	
1989	Jun	established. Ryohin Keikaku Co., Ltd. is	
		established, with initial capital of	
1990	Mar	¥100 million. The responsibility for MUJI brand	
1000	iviai	sales operations is transferred	
1001		from The Seiyu to Ryohin Keikaku.	Mujirushi Ryohin Aoyama
1991	Jul	Opens the first overseas MUJI store partnership with Liberty Plc.	e in London in
	Nov	Opens the first MUJI store in Hong K	Cong (closed down in
1993	Mar	1998). RK Trucks Co., Ltd. is established.	
1994		Ryohin Keikaku Europe Ltd. is established.	
	Dec	The Niigata Logistics Center starts its operation.	
1995	Apr		closed down in 1998).
	Jul	Opens the MUJI Tsunan Campground.	0.000 (a.a.)
	Aug	The Company's shares are	
		registered on the-over the-	
1996	Jul	counter market. Increases capital to ¥6,766.25	
		million.	MUJI Tsunan Campground
1000		The Fukuoka Logistics Center comm	•
1998		The Kobe Logistics Center commences operations. Stock listed on the Second Section of the Tokyo Stock	
	200	Exchange. The Urayasu Logistics C	,
1999	Oot	operations.	OCK business
1999	Oct	Starts the Mujirushi Ryohin com KIC (operated by JR East Retail Net Co.	
2000		MUJI.net Co., Ltd. is established.	•
2001	_	Listed on the First Section of Tokyo Stock Exchange. MUJI (Hong Kong) Co., Ltd. is established.	
2001		Opens Mujirushi Ryohin Yurakucho	
		Opens Mujirushi Ryohin Namba (2,1	168 m²).
2002 2003		Opens the first store in Ireland. Opens the first store in Korea.	
2000	1404	Starts living space project Mujirushi	Ryohin no le.
2004	Apr	•	
	Jul	Opens the MUJI Tsumagoi Campground.	
	Oct	1.0	ar area parameter
	_	Yurakucho.	MUL
2005	Dec Jul	Opens the first store in Italy. Opens the first store in China.	
		Opens the first store in Germany.	MUJI Times Square
2006	Apr	MUJI Global Sourcing Pte. Ltd.	
	Aug	is established in Singapore. Takes over the business of	The state of the
	15	IDÉE Co., Ltd.	
2007	Jan	MUJI Europe Holdings Ltd. is established in London.	
	Nov	Opens the first store in US.	Mujirushi Ryohin Ikebukuro Seibu
2008	Mar	Opens MUJI to GO Hong Kong Inte	
	_	Opens U.S.A. flagship store MUJI T	īmes Square.
2009	Jul Sep	Opens MUJI Shinjuku. Renewal of Mujirushi Ryohin	y
		Ikebukuro Seibu.	/ littly
2010	Oct	•	
2010		Opens the first store in Poland. 30th anniversary of MUJI.	
		Opens the first store in Portugal.	
2011	Jun	Opens Café & Meal MUJI Minami Aoyama.	EFILE
	Oct	MUJI (Malaysia) SDN. BHD.	
	NI	is established in Malaysia.	Found MUJII Aoyama

Nov Opens Found MUJI Aoyama.

Nov MUJI Retail (Thailand) Co.,Ltd.

is established in Thailand.

Jan Opens the first store in Kuwait.

GRAND FRONT OSAKA.

Nov Opens the first store in Australia.

Apr Opens Mujirushi Ryohin

2012

2013

Found MUJI Aoyama



Mujirushi Ryohin Grand Front Osaka

Group Companies

RK TRUCKS CO., LTD.

Address Toshima-ku, Tokyo Establishment March 1993 Capital ¥30 million Stockholding ratio 100% Primary business Distribution

MUJI HOUSE CO., LTD.

Address Toshima-ku, Tokyo Establishment May 2000 Capital ¥149 million Stockholding ratio 60%

Primary business Management of Living Space Planning [Mujirushi ryohin no le]

IDÉE CO., LTD.

Address Toshima-ku, Tokyo Establishment August 2006 Capital ¥80 million Stockholding ratio 100% Primary business Retailing of IDÉE products

MUJI EUROPE HOLDINGS LIMITED

Establishment January 2007 Address London, U.K. Capital STG £18.276.000 Stockholding ratio 66% Primary business Unification of the business in European region



RYOHIN KEIKAKU EUROPE LTD.

Address London, U.K. Establishment March 1994 Capital STG £ Stockholding ratio 100% (Subsidiary of MUJI EUROPE HOLDINGS LTD.) Capital STG £12 million Primary business Retailing of MUJI products

RYOHIN KEIKAKU FRANCE S.A.S.

Address Paris, France Establishment April 1998 Capital EUR 6. Stockholding ratio 100% (Subsidiary of MUJI EUROPE HOLDINGS LTD.) Capital EUR 6.097 million Primary business Retailing of MUJI products

MUJI ITALIA S.p.A.

Address Milan, Italy Establishment September 2004 Capital EUR 3 million Stockholding ratio 100% (Subsidiary of MUJI EUROPE HOLDINGS LTD.) Primary business Retailing of MUJI products

MUJI DEUTSCHLAND GmbH

Address Düsseldorf, Germany Establishment July 2005 Capital EUR 4 million Stockholding ratio 100% (Subsidiary of MUJI EUROPE HOLDINGS LTD.) Primary business Retailing of MUJI products

MUJI U.S.A. LIMITED

Address New York, U.S.A Establishment October 2006 Capital US\$12 million Stockholding ratio 100% Primary business Retailing of MUJI products



MUJI (HONG KONG) CO., LTD.

Address Hong Kong, China Establishment March 2001 Capital HK\$29.3 million Stockholding ratio 100% Primary business Retailing of MUJI products



MUJI (SINGAPORE) PRIVATE LTD. Address Singapore

Establishment January 2003 Capital SG\$4 million Stockholding ratio 100% Primary business Retailing of MUJI products

MUJI (MALAYSIA) SDN. BHD.

Address Malaysia (Kuala Lumpur) Establishment October 2011 Capital RM 2.5 million Stockholding ratio 100% (Subsidiary of MUJI (SINGAPORE) PRIVATE LTD.) Primary business Retailing of MUJI products

MUJI KOREA Co., Ltd.

Establishment December 2004 Capital KRW 16 billion Address Seoul, Korea Stockholding ratio 60% Primary business Retailing of MUJI products

MUJI (SHANGHAI) CO., LTD.

Establishment May 2005 Capital US\$29 million Address Shanghai, China Primary business Retailing of MUJI products Stockholding ratio 100%

MUJI TAIWAN CO., LTD.

Establishment August 2003 Capital NT\$323.826 million Address Taipei, Taiwan Primary business Retailing of MUJI products Stockholding ratio 100%

MUJI Retail (Thailand) Co., Ltd.

Address Bangkok, Thailand Establishment November 2012 Capital THB 200 million Stockholding ratio 50% Primary business Retailing of MUJI products

MUJI RETAIL (AUSTRALIA) PTY LTD

Address Australia (Meiboume) Establishment March 2013 Capital AUD 3.3 million Stockholding ratio 100% Primary business Retailing of MUJI products



MUJI GLOBAL SOURCING Private Limited

Address Singapore Establishment April 2006 Capital SG\$6 million Stockholding ratio 100% Primary business Products Development, Procurement and Import & Export

MGS (SHANGHAI) TRADING CO., LTD.

Address Shanghai, China Establishment October 2009 Stockholding ratio 100% (Subsidiary of MUJI GLOBAL SOURCING PRIVATE LTD.) Primary business Products Development, Procurement and Wholesale in China

MEH: MUJI EUROPE HOLDINGS LTD.
MGS: MUJI GLOBAL SOURCING Private Limited

(as of March 1, 2014)

Corporate Data

RYOHIN KEIKAKU CO., LTD. Corporate name Address 4-26-3, Higashi-ikebukuro,

Toshima-ku, Tokyo, 170-8424

03-3989-4403 (General Affairs Personnel) Telephone

http://ryohin-keikaku.jp/ Internet home page

Date of establishment June 1989 (Registered May 18,1979)

¥6,766,250,000 Paid-in capital Fiscal year-end Last day of February Annual Turnover ¥178,704 million

Number of employees 5,728 (including part-time employees)

Number of retail outlets Directly managed stores:269

Licensed stores:116

Overseas UnitedKingdom:11, France:12, Italy:9, Germany:7, Ireland:1, Sweden:7, Norway:4,

Spain:5, Turkey:2, Poland:1, Portugal:1, U.S.A.:8, HongKong:12, Singapore:7, Malaysia:2,

Korea:12, China:100, Taiwan:29, Thailand:10, Australia:1, Indonesia:6, Philippine:6, Kuwait:1, UAE:1

Management (As of May 21st 2014) Chairman and Representative Director

Tadamitsu Matsui

President and Representative Director

Masaaki Kanai

Senior Managing Director Satoru Matsuzaki

Managing Directors Takashi Kato

Takashi Komori

Directors Kei Suzuki

Hisashi Sakamaki Isao Endo Toshiaki Ito

Hitoshi Matsui Corporate Auditors

> Masaru Hattori Michio Shibuya

Kuniaki Hara

Junichi Tokue Senior Executive Officer

Executive Officers Hiroto Oki Tetsuo Kameya

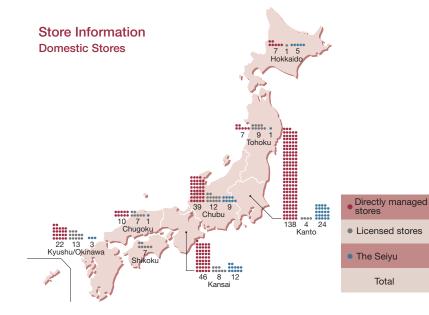
> Mitsuru Tanaka Yumiko Hagiwara

Satoshi Okazaki

Advisory Board

Advisors Kazuko Koike

Takashi Sugimoto Kenya Hara Naoto Fukasawa



269

61

55

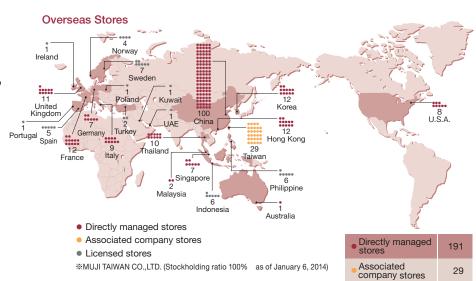
385

35

255

Licensed stores

Total



Primary business