

January 24, 2025

Notice Regarding the Recall of "Bamboo Folding Stool"

Ryohin Keikaku Co., Ltd., the operator of MUJI, has decided to recall certain production lots of the "Bamboo Folding Stool" (approx. W34×D37×H60 cm), which has been sold since July 20, 2023. It has come to our attention that the stool's legs may unexpectedly fold during use, posing a risk of falling. If you have purchased one of the affected products, we kindly request that you stop using it immediately.

If you have one of the affected lots, please bring the product to the nearest MUJI store or submit a recall request through the web form provided at the URL below. A full refund will be issued.

The cause of the recall lies in the metal stoppers used in certain lots, which may move with minimal force, causing the stool legs to fold unexpectedly. We are committed to conducting a thorough investigation into the cause of this issue and implementing enhanced quality control measures across all departments to prevent similar occurrences in the future.



We sincerely apologize for any inconvenience or concern this may have caused and ask for your understanding and cooperation.

<Affected Product Details>

Product Name: Bamboo Folding Stool
*The "Small Bamboo Folding Stool"
(approx. W34×D31×H45 cm, 4,490 yen)
is not affected by this recall.

Dimensions: Approx. W34×D37×H60 cm

JAN Code: 4550344172223

Units Sold: 3,998

Sales Start Date: July 20, 2023

Price: 4,990 yen (including tax)

Sales Channels: MUJI stores nationwide, MUJI Online Store, Amazon,
Rakuten Marketplace, ASKUL/LOHACO, ZOZO



**Affected Lot Numbers: Products with an 8-digit lot number starting with
"0524," "0605," "0709," "0715," "0730," or "0906"**

How to Check the Lot Number: The lot number is printed on the underside of the stool seat.

<Location of Lot Number and JAN Code>



<Customer Support Information>

Customers who have purchased an affected "Bamboo Folding Stool" from the specified lot numbers are kindly requested to take one of the following actions.

[Return to Store]

To locate the nearest store, please use the link below.

<https://www.muji.com/jp/ja/shop>

[Request Recall Through Web Form]

"Bamboo Folding Stool" Recall Form (Available only in Japanese)

https://uketsuke-form.jp/modules/uketsuke_b8p4w3va/

For any questions regarding this matter, please contact our Customer Service Center.

Ryohin Keikaku Co., Ltd. Customer Service Center

Toll-Free: 0120-64-0433 (Available only within Japan and in Japanese)

Service Hours: 9:30 AM–5:00 PM (excluding Sundays and New Year holidays)

Personal information such as name, address, and phone number provided by customers will be used solely for the purpose of addressing this matter.

For Press Inquiries

Please contact Public Relations Department, Corporate Planning Division, Ryohin Keikaku Co., Ltd.

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