

February 19, 2025

## Important Notice: Expanded Recall for "Bamboo Folding Stool"

Ryohin Keikaku Co., Ltd., the operator of MUJI, has been conducting a recall of certain production lots of the "Bamboo Folding Stool" since January 24, 2025, after identifying a potential defect in some units (specific production lots) sold between July 20, 2023, and December 24, 2024. The defect may cause the stool's legs to unexpectedly fold during use, posing a risk of falling.

Since the recall began, we have received four additional reports of similar incidents occurring in lots beyond the initially designated ones. As a result, we are expanding the recall to include all production lots of the "Bamboo Folding Stool." Additionally, since the "Small Bamboo Folding Stool" uses the same metal fittings, we are now including this product in the recall as well.

We sincerely apologize for any inconvenience this may cause and appreciate your understanding and cooperation.

If you own one of the affected products, please stop using it immediately and either bring it to the nearest MUJI store or submit a recall request via the web form below. A full refund will be issued.

Ensuring customer safety is our top priority, and we appreciate your prompt response and cooperation.

### <Recalled Products>

Product Name: Bamboo Folding stool  
Dimensions: Approx. W34 × D37 × H60 cm  
JAN Code: 4550344172223  
Units Sold: 16,117  
Sales Start Date: July 20, 2023  
Price: 4,990 yen (including tax)



Product Name: Bamboo Folding stool S  
Dimensions: Approx. W34 × D31 × H45 cm  
JAN Code: 4550583497897  
Units Sold: 3,910  
Sales Start Date: January 11, 2024  
Price: 4,490 yen (including tax)



Sales Channels: MUJI stores nationwide, MUJI Online Store, Amazon, Rakuten Marketplace, ASKUL/LOHACO, ZOZO

### <Customer Support Information>

Customers who have purchased a "Bamboo Folding Stool" or "Small Bamboo Folding Stool" are kindly requested to take one of the following actions.

[Return to Store]

To locate the nearest store, please use the link below.

[shop | muji.com](#)>

[Request Recall Through Web Form]

["Bamboo Folding Stool" Recall Form \(Available only in Japanese\) >](#)

For any questions regarding this matter, please contact our Customer Service Center.

Ryohin Keikaku Co., Ltd. Customer Service Center

Toll-Free: 0120-64-0433 (Available only within Japan and in Japanese)

Service Hours: 9:30 AM-5:00 PM (excluding Sundays and New Year holidays)

Personal information such as name, address, and phone number provided by customers will be used solely for the purpose of addressing this matter.

\*This notice serves as a follow-up to the January 24, 2025 press release, "Notice Regarding the Recall of 'Bamboo Folding Stool.'"

Reference: [Notice Regarding the Recall of "Bamboo Folding Stool"](#)

### **For Press Inquiries**

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